

# Welcome to Your Toronto Zoo!

We are committed to creating an environment that is inclusive and welcoming. We celebrate the diverse backgrounds, perspectives, values, and experiences of all people. Creating a safe, welcoming space for all is a responsibility for everyone.

## Our Mission:

Connecting people, animals, conservation science, and traditional knowledge to fight extinction.

## Our Vision:

A world where people, wildlife and wild spaces thrive.

## Hours

Weekdays: 9:30am to 6:00pm

Weekends & Holidays: 9:30am to 7:00pm

*\*\*Hours subject to change without notice. Last admission 1 hour before closing.*



## Help us make your next visit better!

Fill out our post-visit guest survey to let us know how your visit was!



Your Toronto Zoo is KultureCity certified. We have new accessibility tools to help guests with sensory needs or invisible disabilities.



Visit our accessibility hub at the front entrance or scan here for our sensory map.



Sensory Map

The Toronto Zoo acknowledges the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.

Emergencies: 416-392-5902 General Enquiry: 416-392-5900 Email: [info@torontozoo.ca](mailto:info@torontozoo.ca)  
CONSUMER IMAGE POLICY AND GUEST AWARENESS  
During your visit today you may be filmed, taped or photographed by or on behalf of the Toronto Zoo. Your admission to the Zoo serves as your permission to use, record, reproduce, broadcast, sell and distribute all for any purpose any photographs, video, digital, audio or other recordings of you that may be made at the Toronto Zoo during your visit. The commercial use of photographs, video and film images of the Toronto Zoo, its animal population, staff and volunteers, is strictly prohibited without the full written consent of the Toronto Zoo.  
This policy does not apply to any school or organized youth groups.

ASSOCIATION  
OF ZOOS &  
AQUARIUMS



Arctic wolves

• Live

WOLVERINE  
Really enjoying the weather, eh?

TZ\_VOLUNTEER  
Yeah, they definitely like the colder temperatures.



### Never miss a moment!

Try Toronto Zoo+ to view in real time and catch their highlights, updated daily.  
Powered by Zoolife.



Watch NOW!

[zoolife.tv/torontozoo](https://zoolife.tv/torontozoo)



## Upgrade your admission to a membership!

You have 14 days from the date of your visit to apply your admission fee towards your membership.

Commit to conservation by applying today's admission towards a membership and enjoy unlimited visits to your Toronto Zoo for 365 days!



To upgrade today, scan here or email [membership@torontozoo.ca](mailto:membership@torontozoo.ca)



## MEET THE GUARDIANS



Scan the QR code to find the schedule to witness fascinating animal feedings, talks, and enrichment activities!



GUARDIANS OF WILD STAFF

## YOU have the power to make a real difference for wildlife!

By donating today, you will support animal well-being and essential conservation science programs right here at your Toronto Zoo.

**Ready to help?**  
Simply scan the QR code or visit [wildlifeconservancy.ca/donate](https://wildlifeconservancy.ca/donate) to make your donation.





your toronto zoo

# GUARDIANS OF WILD

## STRATEGIC PLAN 2025 - 2027

### OUR VALUES : THE 4 CARES



Animals



Team



Guests & Community



Climate

### AREAS OF FOCUS



Belonging



Wildlife Advocates



Natures Insurance Policy



WOW for Good

"The question is not will you deal with disruption, the question is will you win?"

- Charlene Li - futurist

### WHY GUARDIANS OF WILD?

Find out why, and more at [torontozoo.com/strategic](https://torontozoo.com/strategic)



# GUARDIANS OF WILD



toronto  
ZOO

Summer 2025



## ADVENTURES

- Conservation Carousel \$ Daily
- Animal Hospital Daily
- Wild Encounters \$
- Ontario Bat Educational Exhibit
- Greenhouse Daily
- Tundra Air Ride \$ Daily
- Zoomobile Station \$ Daily
- Zoomobile Path
- Gorilla Ropes Course \$ Daily
- Splash Island Daily
- Face Painting Daily
- Wild Explorer - VR Theatre \$ Daily
- Kids Zoo Daily

Hours of operation vary depending on season and weather conditions

## FOOD

### Tundra Trek

- Caribou Café & Grill - LLBO Daily
- Beavertails Daily
- Tim Hortons Express Daily
- Polar Patio - LLBO Daily
- Pizza Pizza - LLBO Daily
- Palgong Bubble Tea Daily

### Front Courtyard

- Peacock Café / Tim Hortons Daily
- Beavertails Daily
- Smokes Poutinerie Daily

### Africa

- Africa Restaurant - LLBO Daily
- Dairy Queen Daily
- Smokes Poutinerie - LLBO Daily
- Savanna Snack Bar Daily
- Simba Safari Lodge - LLBO Daily
- Souvlaki Bros Daily
- Thorntree Snack Bar Daily
- Pizza Pizza - LLBO Daily

### Eurasia Wilds

- Pizza Pizza Daily

- Alcoholic beverages available

Hours of operation vary depending on season and weather conditions

## GIFT SHOPS

- Zootique Gift Shop Daily
- Twiga Market Weekends & Holidays
- Savanna Gift Shop Weekends & Holidays
- Eurasia Wilds Outpost Weekends & Holidays
- Discovery Zone Kiosk Daily
- Courtyard Kiosk Weekends & Holidays
- Tundra Trading Post Weekends & Holidays

Hours of operation vary depending on season and weather conditions

## PROGRAM & EVENT SITES

- Canopy Classroom (Indo-Malaya)
- Conservation Clubhouse (Discovery Zone)
- Learning & Engagement Auditorium (Welcome Area)
- Special Events Centre (Discovery Zone)
- Wildlife Marquee (Discovery Zone)

- Africa Picnic Site
- Savanna Picnic Site
- Simba Safari East Picnic Site
- Simba Safari West Picnic Site
- Serengeti Bush Camp

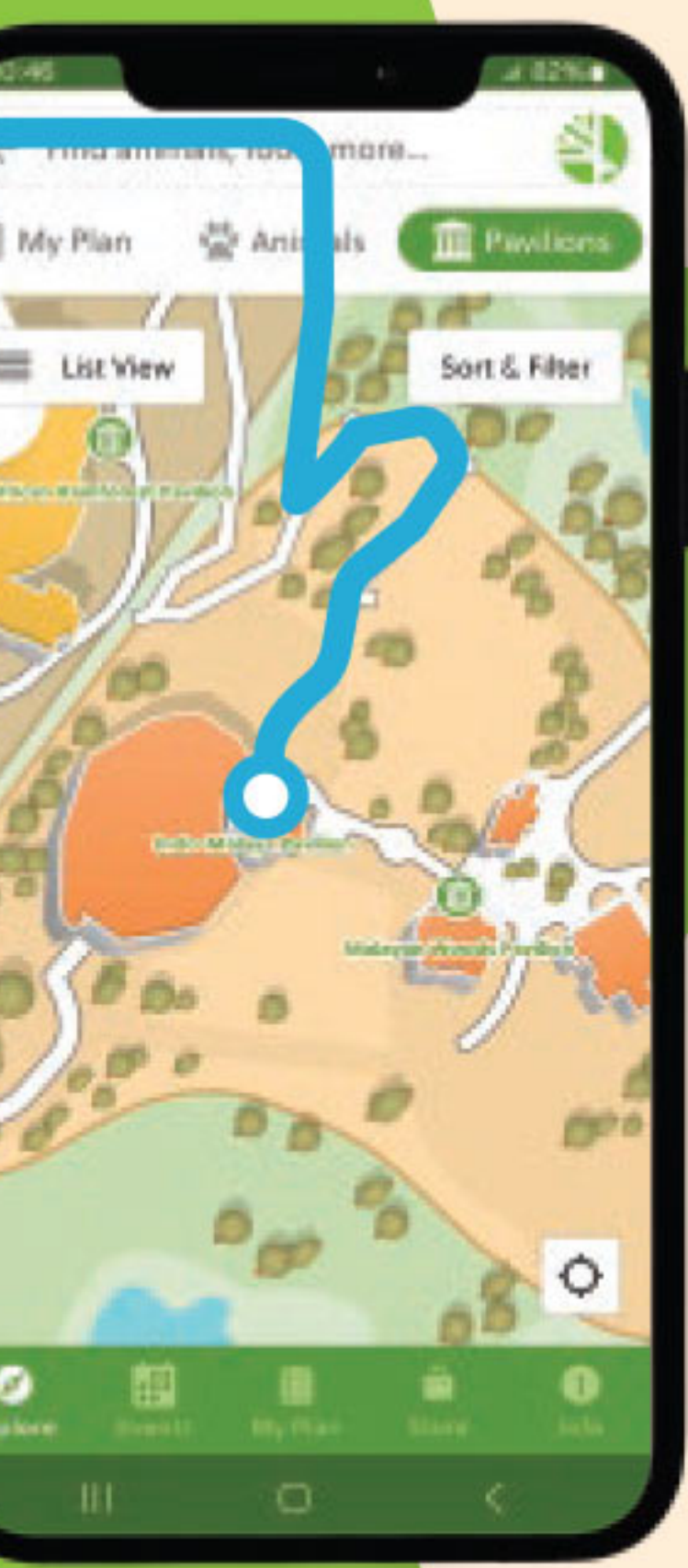
- Defibrillator
- Emergency Intercom
- Drinking Fountain Seasonal
- First Aid Centre/Family Centre\*
- Gift Shop
- Information
- Lockers \$
- Wheelchairs
- Multi-faith Prayer and Spiritual Space
- Picnic Area
- Ticket Booth
- Wagons / Strollers \$
- Washrooms
- Water Filling Station Seasonal

\*The Centre is located between the African Rainforest Pavilion and Africa Restaurant. Lost children are brought to the Family Centre. The First Aid and Family Centre is available for baby changing and feeding (along with privacy for nursing mothers).

We appreciate your assistance and vigilance while you're visiting your Zoo. Should you notice unusual activity around any of the animal habitats please call the Zoo's Emergency Telephone Number at 416-392-5902.

## Find Your Way

Download the app here!



### Can't spot an animal in its habitat?

Animals have evolved to blend into their surroundings and might be tough to spot.

Also, for optimal comfort and well-being, animals are provided access to climate-controlled behind-the-scenes habitats and may not always be visible.



**NO SMOKING**



**NO VAPING**

THIS IS A SMOKE-FREE & VAPORIZER-FREE PROPERTY.  
THANK YOU FOR NOT SMOKING.